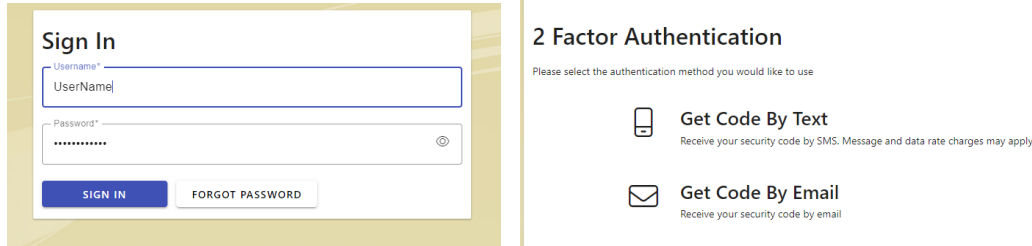


Online Banking- Logging in with 2 Factor Authentication

1. Visit www.mokelumnefcu.com
2. Click LOG IN at the top right hand of the screen
3. Enter your Username and Password. Click Sign in

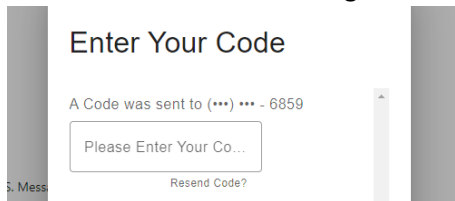


The screenshot shows the login interface. On the left is a 'Sign In' form with fields for 'Username*' (containing 'UserName|') and 'Password*' (with a masked password and an eye icon). Below the fields are 'SIGN IN' and 'FORGOT PASSWORD' buttons. On the right is the '2 Factor Authentication' section, which asks the user to 'Please select the authentication method you would like to use'. Two options are listed: 'Get Code By Text' (with a mobile phone icon and subtext 'Receive your security code by SMS. Message and data rate charges may apply') and 'Get Code By Email' (with an envelope icon and subtext 'Receive your security code by email').

4. You will be prompted to select a 2 Factor Authentication option by either TEXT or EMAIL
5. If the option to “Get Code By Text” is not available, your cell phone is not properly marked in Mokelumne’s system. Please contact a member service representative to have this updated.
6. If all information is correct, the following will appear for your 2 Factor Authentication options:

Authentication code by Text:

1. Click “Get Code By Text”
2. A pop-up box will appear that says ENTER YOUR CODE, as well as will show the last 4 digits of the phone number where the authentication code was sent.
3. A text message will be received from 844-625-6378. Once received, enter this code into the pop-up box and Click CONFIRM to log in.



The screenshot shows a pop-up box titled 'Enter Your Code'. It contains the text 'A Code was sent to (***-***-6859)'. Below this is a text input field with the placeholder 'Please Enter Your Co...'. At the bottom of the box is a 'Resend Code?' link. The box is partially obscured by grey bars on the left and right sides.

Authentication code by Email:

1. Click “Get Code By Email”
2. A pop-up box will appear requesting you to select the contact email of choice.
3. Once the email is received, enter this code into the pop-up box and click CONFIRM to log in.